

# LIFEWAY DIGITAL PASS: TERMS & CONDITIONS

LifeWay Christian Resources (“LifeWay”) has developed these Terms and Conditions for the purpose of clear communication.

## DEFINITIONS:

- The Host is defined as the church or other organization that is the registrant for the Digital Pass delivery. This program is primarily for use by such entities for the viewing of LifeWay Events at Host’s site via digital broadcast. For specified events, the Host may be a singular individual.
- Digital Pass is defined as the delivery portal for LifeWay’s Events and may also present other recorded audio or audio/video presentations.
- A Digital Event is a specific event, such as a conference or other event, which is recorded for, or rebroadcast via the Digital Pass, and also refers to the Host’s showing of the event at its site.

## DIGITAL EVENT HOST OBLIGATIONS:

- The Host agrees to pay a one-time, non-refundable fee per Digital Event, or bundle of Digital Events as applicable.
- The Host agrees to test internet capabilities from the host site environment with LifeWay prior to event date. Appropriate data connectivity at the host site is the responsibility of the Host and is defined in the “Minimum Technical Requirements” for each event.
- The Host agrees that this is a one-time event and that they may not record, reproduce or redistribute the Digital Event or any portions of it for internal or external use outside of the life of the license. Active Digital Pass license dates are defined by specific event. Individual Digital Pass access is defined by use of a single individual consumer. Individual access should not be used for more than one individual unless there are additional purchases for each additional viewer.
- To ensure Hosts receive all communication regarding the event, Hosts must add LifeWay.com to the list of your approved senders.
- Digital Events are non-refundable and non-transferrable due to the nature of the event. Once the Digital Pass access has been granted, the event transaction is completed.

## ADDITIONAL OBLIGATIONS FOR SMALL GROUPS & CHURCH HOSTS:

- The Host will assign an Event Coordinator as the point of contact (supplied email and phone number), who will work with LifeWay in organizing and promoting the Digital Event.
- The Host acknowledges that other churches in their area may choose to host this Digital Event. LifeWay’s desire is that churches work together to reach the people in their area for Christ.
- The Host agrees to use supplied graphics and promotional items for the sole purpose of promoting the Digital Event.
- The Host agrees to receive Digital Pass e-mail newsletters and updates from LifeWay.
- The Host will verify that they can receive and properly project the Internet streaming video feed. The Host will also have person(s) available on site (Technical Coordinator) who are capable of operating all equipment necessary for the proper presentation of the simulcast event.
- If necessary, the Host will purchase or upgrade their local Internet services to facilitate proper delivery of the event broadcast feed.

## LIFEWAY CHRISTIAN RESOURCES OBLIGATIONS:

- LifeWay will list event Hosts online unless the Host chooses not to be listed.
- LifeWay will provide a *Digital Event Host Instruction Manual* to assist in the event hosting and planning process.
- LifeWay will provide downloadable *Promotional Resources* for Hosts (as applicable).
- LifeWay will provide *Study Guides* and/or *Listening Guides* for applicable simulcast events. See event specific FAQ’s for study guide information and quantities included. Purchases of Study Guides & Listening Guides are non-refundable.
- LifeWay will provide *Event Support Staff* access to the Host. Event Support Staff can be accessed by email and/or phone during LifeWay’s normal business hours to answer questions and guide Hosts throughout the planning process.
- LifeWay will provide *Digital Pass Support* prior to and during the live event broadcast events. Access to this support is available by phone, email and for select events, live chat.
- LifeWay will utilize a Tier 1 CDN to provide high quality multi-bitrate live streaming feeds throughout the simulcast. LifeWay’s Digital Events will be presented for use on both PC and Mac operating systems across most browsers. Most events are also available through mobile devices and phones.
- In the event that the Host is unable to receive the Digital Event due to the fault of LifeWay, the remedy will be limited to the refund of the registration fee for that Digital Pass, and not for any other loss, direct or consequential. Otherwise, the Digital Pass is offered on an “As Is” basis, and is subject to those other terms and conditions located at <http://www.lifeway.com/Article/LW-Privacy-Policy> unless otherwise described herein.

You agree to accept these terms and conditions when you register for the Digital Event. Acceptance of these terms and conditions is a pre-condition of purchasing access to LifeWay’s Digital Pass.